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Eliza Chooses Melio File System

Speech Recognition Innovator Selects Sanbolic Software in Delivering Voice Services.

Watertown, Massachusetts, August 12, 2003 –Sanbolic, developer of advanced software products and solutions to address the infrastructure needs of the storage area network (SAN/NAS) market, has announced that Eliza Corporation, a leader in computer speech recognition and natural language understanding, has implemented a Melio File System solution to support its business-critical SAN database operations.

“Our SAN application dictates a shared file system; and while other vendors of file system technology talked a good story Sanbolic delivered on it’s promise of a reliable, scalable, fast SAN/NAS file system, that is easy to install and deploy,” stated Doug Kling, Eliza Director of Network Operations.

Today, there are two basic data access models, file or data base services and block services. In a SAN computing environment, large centralized data stores are accessible directly by all attached computers across a high-speed fibre channel link. Without the added functionality of such software as Melio FS, SANs are just consolidated storage, and do not have the ability to share volumes. Melio FS is a file system that allows multiple servers in a SAN to share read and write operations to the same volume, at block level service. These solutions provide innovative ways to lower the total cost of storage ownership, while greatly enhancing the sharing functionality.

Melio FS is an innovative approach to improving the performance, reliability, and cost position of SAN technology. Melio FS enables the SAN to function as a single storage pool, eliminating the need for virtualization as required by most other SAN management software. Melio FS’ technology is based on the principle that the best way to manage large storage on a SAN is to keep it controlled by the file system itself.

“At Eliza, one of the metrics that we are most proud of is our 100% customer retention rate. We are proud to provide the highest quality service and technology to our customers”, said Lucas M. Merrow, CEO, Eliza Corp. “Innovative, high-performance technology like Melio FS is critical to delivering the effective solutions that our customers demand. I’m pleased to have partnered with a quality outfit such as Sanbolic.”

About Eliza Corporation

Eliza Corporation specializes in providing state-of-the-art, over the telephone, speech recognition applications. Eliza Corporation is a full-service provider of speech recognition technology, design

expertise, applications, and hosting services. Please contact Eliza at (978) 921-2700 for more information.

About Sanbolic, Inc.

Sanbolic, Inc. is a privately held company incorporated in 2000 and located in Watertown, Massachusetts. Sanbolic, Inc. is providing the market with the latest software for sharing and access of data. The product offerings are Kayo, volume sharing software, and Melio FS, a shared file system with heterogeneous operating system support for storage systems. Sanbolic distributes its products worldwide through a network of distributors, OEMs, VARs and system integrators

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